



AZIENDA OSPEDALIERA  
UNIVERSITARIA  
INTEGRATA VERONA



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**Preserved Availability  
MORTUARY BTR**

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HEALTH & HYGIENE AND  
RISK PREVENTION UNIT  
HOSPITAL MEDICAL  
DIRECTORATE

Preserved availability  
MORTUARY BTR

*Out of respect for your grief and while  
offering our heartfelt condolences, we  
provide herein some information.*

**Please also refer to the document  
headed "Information  
in the event of the death of a relative"  
you were handed by the staff  
assisting you for more precise  
information.**

- The remains of your loved one will remain in the ward for at least **2 hours** after death;
- Religious assistance is available upon request of relatives through the hospital chaplains (Borgo Trento 045 8122110 - Borgo Roma 045 8124314). A list of contact persons for the most common religious denominations is also available in the hospital wards.
- Non-valuable **personal belongings** (e.g., clothing, glasses, garments, etc.) left in the ward may be disposed of 15 days from date of death.
- The undertakers' firm you choose is responsible for **dressing and decorating** your relative;
- **Viewing the deceased** at the mortuary is envisaged only **1 (one) hour before the day of the funeral**;
- The **choice of undertakers' firm** is strictly yours.
- **If the deceased remains in the mortuary for more than 30 days, the appropriate notification will be sent to the Verona Mortuary Police.**

Please note that:

- **Hospital staff are prohibited from receiving any form of compensation whatsoever for services rendered;**
- **Hospital staff are not authorized to provide the names and addresses of any undertakers' firms;**
- **No undertakers' firm, regardless of circumstances, may offer you services within the hospital grounds. Should this happen, and you feel offended in your grief before anything else, please notify the Public Relations Office (URP) of this hospital promptly.**